

Policy Mission Statement

The International Language College primarily teaches General English to adults from all over the world, including a significant amount of students from the diverse, local migrant population. We operate continuous enrolment and throughout the year.

Under the supervision of fully qualified teaching staff, each course operated to a syllabus based on the CEFR framework, levels A1-C1. Feedback is collected and used to inform lessons and wider provision, along with continuous needs assessment, to ensure student needs are always being met.

The ILC is located in the leafy Jesmond suburb of Newcastle-Upon-Tyne, offering a wide range of cultural, social and educational facilities nearby.

The ILC is flexible, to ensure we meet our students needs. It is personal, to ensure all students are engaged and feel part of the family. And it is affordable, to ensure that as many people as possible have access to the English language education we believe they deserve.

The following are the key aims and principles of policy at the ILC;

- Ensure our service provision in all areas is of the highest possible quality.
- Be fair, honourable, ethical, responsible, and professional.
- Show value and respect for everyone we deal with students, agents, host families, other clients, and staff.
- Promote core British values of democracy, individual liberty, tolerance, and the rule of law.
- Provide a secure environment for work, study, and relaxation.
- Be respectful of and responsive to the needs and expectations of our customers.
- Provide staff with opportunities for training and development.
- Follow good professional and business practice.
- Maintain the commercial viability of the school.
- Enhance the reputation of English language provision in the UK.
- Improve our programme of study constantly.

- Use a variety of teaching techniques to fit the needs of our diverse student population.