

Visitor Policy

Policy Statement

The International Language College is committed to the safety of all our stakeholders. Whilst the school aims to be a welcoming place, it is necessary to take great care over who can and who cannot come into the building throughout the day.

Policy Applies To

- All teaching and non-teaching staff employed by the college.
- All learners at the college.
- All potential learners visiting the college for information, their spouses, partners or members of their family.
- All parents, spouses, family members and friends or acquaintances of staff and students.
- All interns and volunteers.
- All Contractors and Tradesmen.
- All other education related personnel (e.g. Agents, Advisors, Inspectors, publishers, sales representatives, etc.).
- Members of the public including all other external visitors entering the school site during the school day or during out of school activities (e.g. social activities).

All visitors to be aware of the following

1. All visitors must use the doorbell to request access to the reception area. The reception team and college staff should check who is ringing before allowing the visitor access to the premises. The reception desk must always be manned. Once on site, all visitors must report to reception. No visitor is permitted to enter the building via any other entrance under any circumstances.
2. Language used at the college must be respectful at all times. If you use inappropriate or disrespectful language you will be reported to the college welfare team.
3. We do not allow bullying, abuse, disrespect or intimidation of any kind, whether stated personally, in writing, by email, by phone or online. All such incidents will be dealt with through our disciplinary procedures and in serious cases the matter will be referred to the Police for investigation.
4. We encourage the use of English on college premises. Learners, staff and visitors are not permitted to use any language to deliberately exclude another student, member of staff or visitor.
5. At reception, all visitors must state the purpose of their visit and who has invited them. On visiting the college you may be asked for personal information and proof of identity to ensure Safeguarding, Health and Safety and Immigration regulations, policies and procedures are followed correctly and all appropriate checks are made by our staff. If you refuse to present the documents you are asked for or refuse to

give the information required to deal with your query, we may not be able to help you and you may be asked to leave the premises.

6. Any person without a current DBS check cannot be left unsupervised with children, young learners, or vulnerable adult learners.
7. All visitors will be asked to sign in on arrival at the college and to sign out on departure from the college.

Contractors and Tradesmen

- All contractors and tradesmen must be supervised at all times by a member of staff.
- No contractor or tradesman is permitted to work in, or move around the school, unsupervised when under-age or vulnerable learners are on site.
- Cover teachers or temporary teachers will be employed on the same terms and conditions as permanent members of staff.

Arranging External Visitors

- A member of staff inviting an external visitor to the college must ensure that the reason for the visit is clear.
- The member of staff arranging the visit must meet the external visitor in the reception areas and not leave them unsupervised when under-age or vulnerable learners are on site.
- Reception and administrative staff need to be informed of the presence and remit of the visitor.
- The member of staff inviting the visitor must ensure their visit meets Health and Safety guidelines and that they are supervised at all times.
- Each visitor will be issued with a badge. This must be visible at all times as their identification badge on premises. Visitors will then be escorted to their point of contact, or their point of contact will be asked to come to reception to receive the visitor. The point of contact will be responsible for the visitor while they are onsite.
- The visitor must not be allowed to move around the school unaccompanied.
- The visitor must not be given access to any confidential documents or resources at the college.
- The visitor must not be left unsupervised in any of the offices or staff room.
- All visitors must leave via reception.
- All visitors must sign out on departure and return their identification badge at the reception desk.

Uninvited Visitors

- In a very small number of occasions, a visitor who is unfamiliar with the school may unwittingly gain access. The school will treat all visitors politely, but will ensure the safety of learners and staff.
- Any visitor to the school site who is not wearing an identity badge should be asked politely to enquire who they are and what the nature of their business is on the school site.
- If the visitor has a valid reason for their visit they should then be escorted to reception to sign-in and be issued with an identity badge.
- In the event that the visitor refuses to comply, they should be asked to leave the site immediately and either the reception staff or senior member of staff is then informed promptly. A decision will be made whether it is necessary to inform the police.
- If an unknown/uninvited visitor becomes abusive or aggressive, they will be asked to leave the site immediately and warned that the police are being called.
- The presence of an unwanted visitor in a school or school grounds may be a criminal offence.

Related Policy

For further information, please see:

- ILC Health and Safety Policy
- ILC Safeguarding Policy
- ILC Prevent Policy
- ILC Discipline and Code of Conduct Policy